

Update November 2009

QINIQ Network Upgrade

A vital component of the Infrastructure II project, separate from the new services of Time Shift, Local Connect, Meet Online and Classroom Connect, is QINIQ 2000+. This involves the investment of \$9,330,000 from Infrastructure Canada for the purchase of much needed additional satellite capacity for the QINIQ network, currently used by thousands of subscribers. It also includes upgrading of the core QINIQ infrastructure for 25 communities in Nunavut.

The QINIQ operator SSI Micro has secured the additional satellite capacity. SSI technicians started site upgrades in September and will continue to make their rounds until all communities have been visited. They will be completing a number of tasks in each community, including routine maintenance and tuning on existing equipment and dishes, and installing new equipment to support the expanded network and upcoming new services. In seven communities where local capacity is currently saturated, additional base stations are being installed to connect customer modems to the local satellite dish. All of this work is planned to be completed by December 2009, at which time the upgraded QINIQ network will go live and users will experience an improved quality of service.

New Services Phased In

Once the upgraded QINIQ network is live, the new services of Time Shift, Local Connect, Meet Online and Classroom Connect will be phased in over the period December through the first quarter of 2010. Meanwhile, beta versions are being tested and in the case of Classroom Connect a pilot project involving schools in five or six communities is planned to commence in December.

